

Oracle Cerner remote access for Staff & Providers

For any staff and/or providers accessing Oracle Cerner remotely, there are 3 different methods available that depend on the technologies/devices available to you.

Accessibility and available technology depends on your role and the department. Computer speed and internet capacity also plays an important part in your ability to access all applications successfully.

NOTE: Access to organization issued devices is dependent on department and position.

CernerWorks URL

Using a personal or organization issued device:

- 1
 - MFA is required using Duo
 - Only Oracle Cerner apps are available using this method
 - Link: <https://ktchcd.cernerworks.ca>

VPN Connection

Using an organization issued computer:

- 2
 - Cisco Secure Client (VPN) and MFA (Duo) needed
 - Only Oracle Cerner apps are available via link and the computer functions as it would on the premises
 - Link: [CernerWorks!](#)

WRHN Citrix Workflow (not on WRHN network)

Personal computer OR Organization issued computer:

- 3
 - MFA is required using Duo
 - Only Oracle Cerner apps are available as well as a separate link to PACS, Synapse and other applications.
 - Link: <https://citrix.grhosp.on.ca>

NOTE: If using this link while on the WRHN network, apps will not work.

Questions? Please contact Helpdesk at:



519-749-4300 ext. 2762



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